

What facilities are there on site?

- Reception
- Night Security
- Recycling provision
- IT area
- Payment of rent/service charges
- Laundrette (pictured below)
- Communal lounge (pictured below)



How can I get involved?

We believe involvement and participation from clients is an essential part of developing a quality service. We have a range of channels to encourage you to get involved and to have your say in the service provision, such as monthly meetings, surveys and scrutiny meetings reviewing the organisation's performance in many areas.

Whilst living at the project you can apply to become a volunteer in the following roles:

Project Guide
Coffee Bar Team Leader

Resident Representative
Coffee Bar Assistant



Residents' views of living at William Collier House:

"The Coffee bar always has a friendly atmosphere thanks to the volunteers"

"I have found the staff and residents to be helpful and a pleasant atmosphere. Respect to you all."

"I did not stay here very long but I must have enjoyed it as I now come back as a volunteer"

CONTACT DETAILS:



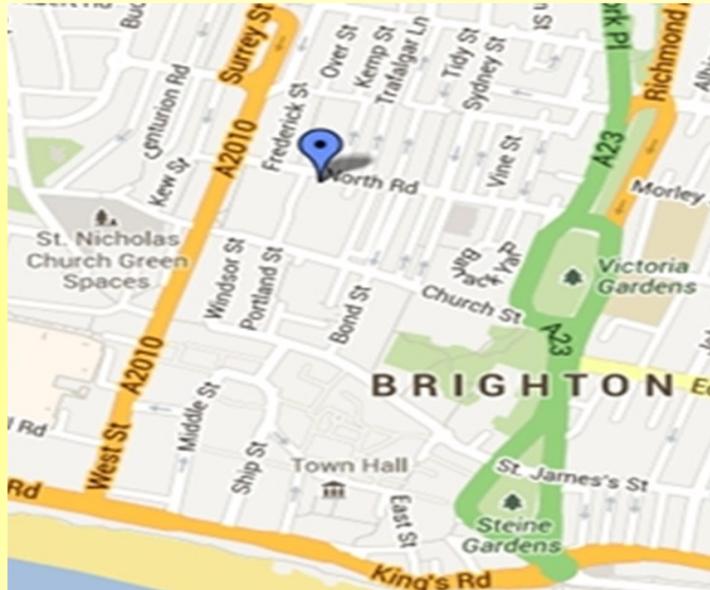
01273 675678



William Collier House
40 North Road Brighton BN1 1YG



generalenquiries@brightonymca.co.uk



Buses: 6,14C,27 & 7 travel along Queen's Road (A2010 see map above), exit at North Road stop on Queen's Road



www.brightonymca.co.uk



Available in translation and other formats

BRIGHTON YMCA



Service Description Leaflet William Collier House

Our aim is to provide you with high quality accommodation and support which will enable you to develop skills and achieve your goals



William Collier House

We hope that this leaflet provides you with a snapshot of information before deciding whether to move in. If you do accept accommodation from Brighton YMCA you will also receive a detailed welcome handbook.

Who are we?

Brighton YMCA is a housing association which provides supported housing for men and women. We provide two levels of supported housing as part of Brighton & Hove City Council's Integrated Support Pathway.

- Band 2 accommodation, which provides medium / high support
- Band 3 which provides lower support

William Collier House is a Band 2 supported housing project which consists of 96 bed-sitting units.

How do I know if I am eligible to live here?

We are not a direct referral service. Brighton & Hove City Council decides who can be offered housing at William Collier House.

If you do meet the criteria for our accommodation, we will invite you for a housing interview. This will give you the opportunity to look around, and for us to assess whether the support we offer is right for you. A requirement of living here is that you attend a Life Skills course and engage in meaningful occupation.

What type of tenancy?

You will be asked to sign a Licence Agreement, if you accept the accommodation. We will explain this to you in more detail at interview stage and ensure you understand the agreement before you sign it. This agreement will tell you about your responsibilities while you live here and about what we are responsible for as your landlord during your stay.

What do we provide?

Each bed sitting unit has a shared kitchen and bathroom with one other person. The room is furnished, including carpet, curtains, single bed, chest of drawers, wardrobe, bedside cabinet, chairs & table.

The shared kitchen contains: allocated cupboards, cooker, fridge with freezer. We do not have a washing machine and dryer in the units, however there is a launderette in the basement of the building. Out of the 96 units, there are four units on the ground floor designed to meet the needs of a persons who require mobility support. These units contain an en-suite bathroom and kitchen.



Pictures of bedsit unit and shared kitchen

What do we do?

William Collier House has a team of dedicated staff to support you while you live here. You will have an appointed keyworker, who will assist and support you to set your action plan to achieve your identified goals. We also partnership work with many support agencies within the city to help you achieve your goals.

We can provide support around various issues such as:

- Money Management
- Setting up Home
- Emotional & Mental Health
- Employment
- Legal Support
- Advocacy
- Self Care and Living Skills
- Welfare Benefit Support
- Physical Health
- Cultural or Faith Needs
- Lifestyle Choices
- Drug & Alcohol Misuse
- Education/Training
- Managing Tenancy

To live here, it is a requirement that you make use of the support on offer and meet with your keyworker on a regular basis to achieve these goals.

How long can I live here?

We are unable to offer permanent accommodation. This accommodation is to help you get ready for moving to lower support accommodation and we would expect that you would be ready for this within a maximum of two years.

How much does it cost to live here?

When you sign your licence agreement, you will be responsible for **Rent** payment. You may be entitled to Housing Benefit which, alongside other Benefits, we will support you to claim. These claims should be completed within the first week of moving in.

You will also be required to pay a **'Service Charge'** which includes payment for things such as heating, lighting and water. We will inform you of the current rent/service charge at your housing interview, alternatively you can contact us by telephone for this information.

Other costs I should be aware of?

Here are some examples of items that you may be directly responsible for: TV Licence, Hire Purchase items.

Is there anything else I need to know?

Yes, there may be other details you will need to be informed of before moving in. We will provide you with this information and the opportunity for you to ask questions when you attend your housing interview.

Alternatively, you are welcome to contact William Collier House or visit the Brighton YMCA website for further information.