

## What facilities are there on site?

- Out of hours on-call staff
- Payment of rent/service charges
- Keyworking meeting room
- Door entry system
- Communal Telephone for 999 calls only
- Communal patio
- Computer access
- Bicycle parking (rack in patio area)
- Communal recycling area



## How can I get involved?

We believe involvement and participation from clients is an essential part of developing a quality service. We have a range of channels to encourage you to get involved and to have your say in the service provision, such as monthly meetings, surveys and scrutiny meetings reviewing the organisation's performance in many areas.

Whilst living at the project you can apply to become a volunteer in the following roles:

**Project Guide**

**Resident Representative**

### ***Residents' views of living at Leslie Best House;***

*"Lovely one bedroom flats"*

*"A great place to live with the support of Jane, Jenny and Ziggy"*

*"Close to London Road Shops"*

## CONTACT DETAILS:



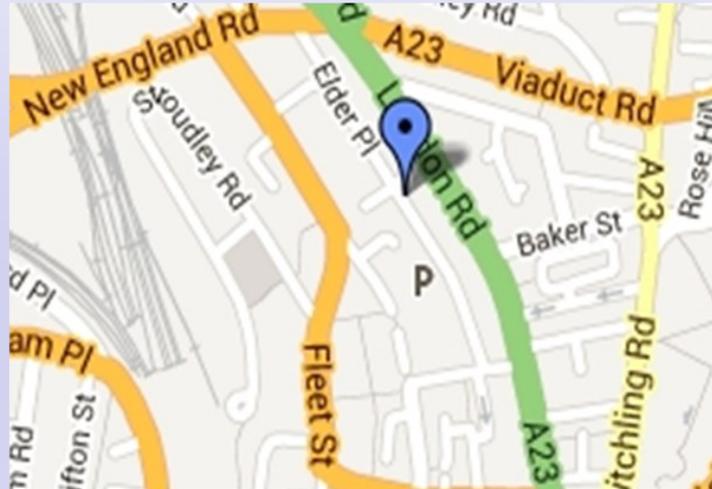
01273 818912



**Leslie Best House Flat 1  
Providence Place Brighton BN1 4UN**



**generalenquiries@brightonymca.co.uk**



**Buses: 5,5A,5B & 56 travels along London Road A23, exit the bus at York Hill Bus stop**



**www.brightonymca.co.uk**



**Available in translation and other formats**

**BRIGHTON YMCA**



## Service Description Leaflet Leslie Best House

Our aim is to provide you with high quality accommodation and support which will enable you to develop skills and achieve your goals



## Leslie Best House

We hope that this leaflet provides you with a snapshot of information before deciding whether to move in. If you do accept accommodation from Brighton YMCA you will also receive a detailed welcome handbook.

### Who are we?

Brighton YMCA is a housing association which provides supported housing for men and women. We provide two levels of supported housing as part of Brighton & Hove City Council's Integrated Support Pathway.

- Band 2 accommodation, which provides medium / high support
- Band 3 which provides lower support

**Leslie Best House** is a Band 3 supported housing project of 11 one- bedroom flats.

### How do I know if I am eligible to live here?

We are not a direct referral service. Brighton & Hove City Council decides who can be offered housing at Leslie Best House. You will be required to have completed a Life Skills course and to be able to demonstrate the skills needed to manage the requirements of a tenancy. If you do meet the criteria for our accommodation, we will invite you for a housing interview. This will give you the opportunity to look around and for us to assess whether the support we offer is right for you.

### What type of tenancy?

You will be asked to sign an Assured Shorthold Tenancy Agreement, if you accept the accommodation. We will explain this to you in more detail at interview stage and ensure you understand the agreement before you sign it. This agreement will tell you about your responsibilities while you live here and about what we are responsible for as your landlord.

### What do we provide?

Each flat has a separate bathroom and kitchen. The flat is unfurnished, apart from carpet, curtains, cooker and a fridge.



Pictures of kitchen and living room area

### What do we do?

Leslie Best House has dedicated staff members to support you while you live here. You will have an appointed keyworker, who will assist and support you to set your action plan to achieve your identified goals. We also partnership work with many support agencies within the city to assist you in achieving your goals.

We can provide support around various issues such as:

- Money Management
- Setting up Home
- Emotional & Mental Health
- Employment
- Legal Support
- Advocacy
- Self Care and Living Skills
- Welfare Benefit Support
- Physical Health
- Cultural or Faith Needs
- Lifestyle Choices
- Drug & Alcohol Misuse
- Education/Training
- Managing Tenancy

To live here, it is a requirement that you make use of the support on offer and meet with your keyworker on a regular basis to achieve these goals.

### How long can I live here?

We are unable to offer permanent accommodation. This accommodation is aimed at helping you to get ready for moving to greater independence, and we would expect that you would be ready for this within a maximum of two years.

### How much does it cost to live here?

When you sign your tenancy, you will be responsible for **Rent** and **Council Tax** payment. You may be entitled to Housing Benefit and Council Tax Reductions which, alongside other Benefits, we will support you to claim. These claims should be completed within the first week of moving in.

You will also be required to pay a '**Service Charge**' which includes payment for things such as heating, lighting and water. We will inform you of the current rent/service charge at your housing interview, alternatively you can contact us by telephone for this information.

### Other costs I should be aware of?

Here are some examples of items that you may be directly responsible for: TV Licence, Hire Purchase items.

### Is there anything else I need to know?

Yes, there may be other details you will need to be informed of before moving in. We will provide you with this information and the opportunity for you to ask questions when you attend your housing interview.

Alternatively, you are welcome to contact Leslie Best House or visit the Brighton YMCA website for further information.